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PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA

CLEC – QUARTERLY SERVICE QUALITY REPORT

1997.230-C

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME Tel West Communications, LLC

QUARTER / YEAR 02 Quarter / 2008

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2008 JUL - 7 PM 1:30
PUBLIC SERVICE
COMMISSION

	Reporting Month: <u>APR</u>	<u>MAY</u>	<u>JUN</u>
Number of South Carolina Customer Access Lines Provided:	0	0	0
Via Resale:			
Via UNE-P:			
Via Other Methods:			
Total South Carolina Line Count:	0	0	0
Trouble Reports / Access Line (%)	%	%	%
Customer Out of Service Clearing Times (%) (Objective: < 7%)	%	%	%
New Installs Completed w/in 5 Days (%) (Objective: > 85% w/in 5 working days)	%	%	%
Commitments Fulfilled (%) (Objective: > 85%)	NA	NA	NA

Explanation for Objectives Not Met: All functions and intervals are controlled by the ILEC, not by Tel West.

Does company use its own switching facilities to provide services within South Carolina?

Yes ☐ No ☒

WE NO LONGER HAVE ANY ACTIVE LINES IN SOUTH CAROLINA

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PSO SC
DOCKETING DEPT